

# 4DX

## FAQ'S

### **What is 4DX?**

4DX will transform your movie watching experience. Your 4DX experience includes elaborate seat motions, movements and vibrations along with environmental effects such as wind, fog, lightning, strobe lighting, water and scents that enhance what you see on the screen.

### **What movies will be playing?**

4DX will show new release full-length blockbuster movies!

### **Where is it?**

Sydney's first 4DX experience is at Event Cinemas George St, in Sydney City.

### **When does it open?**

The first public sessions will be on Thursday 5 October, 2018.

### **Can I book for a birthday/event?**

Please email [georgestreet\\_bookings@evt.com](mailto:georgestreet_bookings@evt.com)

### **4D already exists, how is this Sydney's first?**

Nowhere else in Sydney can you see new release full-length blockbuster movies in 4D.

### **How much are tickets?**

4DX sessions are an additional \$8 surcharge on a standard ticket. 3D glasses are available for an additional \$1.00, and are yours to keep and reuse on future visits. These prices are correct as of 16/10/18, however are subject to change & further conditions.

### **Can I earn/redeem my Cinebuzz points for this?**

Cinebuzz members can earn points for tickets purchased to a 4DX session. At the moment, Members cannot redeem points on 4DX sessions.

### **Can I use my gift card/vouchers?**

Gift cards with a dollar value can be used to purchase a 4DX ticket. 4DX sessions are marked as a 'Special Event', and so some gift vouchers are not able to be redeemed. Redemption of gift cards & vouchers are always subject to the individual conditions stated on the voucher or gift card. Surcharges may apply.

### **Can I buy a 4DX ticket as a gift?**

At this stage, we don't have a 4DX-specific gift product. We would recommend purchasing a gift card loaded with a denomination, which can be used almost anywhere. Gift vouchers cannot be redeemed for 4DX if it excludes "Special Events" in the Terms & Conditions.



### **Are all the films in 3D?**

4DX films will not necessarily be presented in 3D. If the particular film is also presented with 3D, glasses will be required. 3D glasses are available to purchase in cinema for an additional \$1.00, and are yours to keep and reuse on future visits. 3D glasses are not included in the ticket price.

### **Who can watch a movie in 4DX?**

Due to safety requirements, the following guests will not be admitted to a 4DX presentation:

- Children aged 3 and under
- Guests under 100 cm tall.

With our apologies, 4DX presentations are not recommended for the following guests:

- Guests weighing over 120kg
- Guests who suffer from high blood pressure, heart conditions, back or neck conditions, epilepsy, or any type of serious medical conditions or disabilities
- Guests who use a wheelchair
- Guests who are blind or who have visual impairment
- Guests with sensory sensitivities
- Pregnant women
- Guests suffering from breathing problems, such as allergies or scent sensitivities
- Guests prone to motion sickness.

If you are unsure about attending a 4DX presentation, please consult your doctor or physician. Please read out full 4DX Safety Guidelines before purchasing a ticket. They are available for download at <http://evc.ec/4dxsafetyguidelines>

### **Are there wheelchair spaces in the 4DX cinema?**

Due to the unique requirements of the 4DX auditorium, wheelchair spaces are unavailable in this auditorium. Any films shown in 4DX will also be shown at an alternative time in a wheelchair accessible auditorium.

### **Can kids go?**

Yes, as long as they are at least 100cm tall, are aged 4 and up, and meet other requirements outlined in the 4DX Safety Guidelines <http://evc.ec/4dxsafetyguidelines>. Children must be seated in their own 4DX seat and not on anyone's lap. Booster seats are unsuitable for use in the 4DX chairs. Children must remain seated throughout the session next to their parent/guardian.

### **Can you turn the effects off?**

There is a button on your arm rest that allows you to turn the water effects off. No other effects can be turned on/off. All chairs move together, so we cannot stop individual chairs from moving. The use of effects varies between film.

### **Will 4DX damage my clothing?**

Scent, bubbles and water effects may stain cloth, especially silk.

### **Can you bring food/drinks in?**

Hot liquids, such as tea or coffee, shouldn't be brought into the auditorium at all. Avoid eating or drinking during intense motion scenes. Drinks should be in a covered cup that fits in the cup holder. We recommend large drink cups for best fit.



### **Is it allocated seating?**

Yes, public sessions have allocated seating which is selected when you purchase your ticket.

### **What do I do with my handbag/personal belongings during the movie?**

If you must bring valuables into the auditorium, adequately secure and protect your property. Personal belongings must not be stored in the space between the seats, under the foot rest, or where it obstructs the aisles.

### **I need to enter/exit the cinema during the movie, what do I do?**

Remain seated at all times unless you are getting up to leave the auditorium. Be mindful of the footrests when getting on or off the 4DX motion chairs. Exit the cinema as quickly and carefully as possible. Once seated, don't put your arms or legs in between the seats, or stand with your full weight on the footrest. Please sit upright and keep your feet on the footrest.

I have a question that you haven't answered above, who can I ask? Send your query to [contactus@eventcinemas.com.au](mailto:contactus@eventcinemas.com.au) and we'll be in touch.